

## Implementation Timeline



## Implementation Phases

- **PROJECT KICK OFF (1)**
  - Welcome
  - Meet Project Management Team
  - Implementation Preparation Checklist
- **PLANNING (1)**
  - Confirm Project Timeline
  - Receive Initial Data
  - Introduce Client Success Team
  - GOsupport
  - User Setup
  - Site Provisioning
  - Power User Training
- **PREPARATION (2)**
  - Configuration
  - Scope of Work
  - Process Review and Signoff
- **CONFIGURATION (3)**
  - Custom Configurations
  - Client Configuration Testing and Signoff
- **APPROVAL (4)**
  - Final User Training
  - Client Parallel
  - Final Data Preparation and Import
  - Final Data and Setup Validation and Signoff
- **GO LIVE**
  - Celebrate!
  - Transition to Account Management Team

With more than 40 years serving grantmakers, our mission remains the same...to support foundations and power philanthropy, making it better along the way.